## **Tenancy Information**

Under the terms of the Tenant Fees Act 2019 the following Permitted Payments may apply:

A refundable \*holding deposit, equal to 1 week's rent, is payable upon the start of the application.

A refundable deposit equal to 5 weeks' rent is required once references have been passed and before the Tenancy begins. \*Note: The holding deposit will be used towards the 5 weeks' deposit.

The first month's rent is payable in advance once references have been passed and before the Tenancy begins.

Payments to change the tenancy when requested by Tenant capped at £50.

Payments associated with early termination of the Tenancy when requested by the Tenant: £50.

Payments for Utilities, Communication Services, TV Licence and Council Tax.

A default fee for late payment of rent and replacement of lost keys/security device where required under Tenancy Agreement. Capped at 3% above Bank of England's Annual percentage rate for each day the payment is outstanding (for late payment of rent) or the reasonable costs incurred by landlord or agent (for lost key/security device): £25.

Oxfordshire Estates are members of the Property Ombudsman redress Scheme.

Client Money Protection is provided by Client Money Protect Limited.

Please contact Oxfordshire Estates for further information.